

US-Specific State Privacy Disclosure

Effective Date: April 9, 2025

Last Revised/Reviewed on: April 9, 2025

This Notice at Collection and Privacy Policy ("State Privacy Disclosure") provides certain mandated disclosures about our treatment of US state resident personal information, both online and offline, and explains the privacy rights afforded to certain state residents and how those residents can exercise those rights, subject to applicable U.S. state privacy laws. This State Privacy Disclosure should be read in conjunction with our [privacy policy](#).

Certain states provide specific rights to their residents as listed below. While we will attempt to respond to a request from any U.S. resident, we reserve the right to deny requests if allowed under applicable law. Unless you are a California resident, any rights that may be available in your state are not afforded to you under this State Privacy Disclosure while you are operating in your commercial or employment capacity.

The terms used in this State Privacy Disclosure shall have the same or similar meaning as those terms in each of the applicable laws, or the closest approximation of such terms.

NOTICE AT COLLECTION

The following notice identifies the categories of personal information to be collected from you and the purposes for which the personal information will be used, including whether that information is sold or shared for the purposes of cross-context behavioral advertising (*e.g.*, targeted advertising).

General Personal Information

Categories of Personal Information	Sold to Third Parties or Shared with Third Parties for Cross-Context Behavioral Advertising
Identifiers: For example, a name, address, online identifier, internet protocol ("IP") address, email address, or other similar identifiers.	Yes, certain online identifying information (<i>e.g.</i> , IP address, device type and characteristics, unique device identifiers, etc.) to web analytics providers and advertising partners.
(Pursuant to California Law) Personal Information Categories from Cal. Civ. Code § 1798.80(e): For example, a name, social security	No

number, address, telephone number, credit card number, or debit card number.	
(Pursuant to California Law) Characteristics of CA or Federal Protected Classifications: For example, age (40 and over).	No
Commercial Information: For example, records of personal or real property inputted into or through the Services, and your employer or business contact information.	No
Internet or Other Similar Network Activity: For example, browsing history, search history, and information regarding a consumer's interaction with an Internet Web site, application, or advertisement.	Yes, to web analytics providers and advertising partners.
Geolocation Data: For example, information that can be used to determine a device's physical location.	Yes, to web analytics providers and advertising partners.
Sensory or Surveillance Data: For example, call recordings or other audio, electronic, or visual monitoring or surveillance.	No
Profile Data: For example, inferences drawn from personal information to create a profile about a consumer reflecting the consumer's preferences, characteristics, predispositions, behavior, attitudes, abilities, and aptitudes.	No

Sensitive Personal Information

Categories of Sensitive Personal Information	Sold to Third Parties or Shared with Third Parties for Cross-Context Behavioral Advertising
Social Security Number, Driver's License, State Identification Card, or Passport Number	No
Account log-in, and certain financial account, debit card, or credit card information	No

Precise geolocation	No
Racial or ethnic origin, or religious or philosophical beliefs	No
Union membership	No
Citizenship or immigration status	No

Purposes: We collect the categories of personal information identified in the tables above so that we can best serve you, including to fulfill your requests and to share offers or information that we think you may be interested in. As further described in the “Information Use” section in our [Privacy Policy](#), we generally collect and use the above-listed categories to provide and manage our Website, other products and services we offer, market our business, and for other business or commercial purposes, such as advertising, marketing, and to improve our Website. Please note that we do not use or disclose any sensitive information for purposes other than those specifically enumerated under applicable state privacy laws.

Retention of Information: The period of time for which we retain information depends on the purposes for which we collect or use that information. We will delete or de-identify information when it is no longer needed to fulfill the purposes listed for each category above, unless a longer retention period is required to comply with applicable laws. There may be technical or other operational reasons where we are unable to fully delete or de-identify your information. Where this is the case, we will take reasonable measures to prevent further processing your information.

Notice of Selling/Sharing. Our use of cookies and other tracking technologies may be considered a sale or sharing with third parties for cross-context behavioral advertising (e.g., targeted advertising) under applicable state law. You can opt-out of being tracked by these third parties by clicking the "Your Privacy Choices" link and selecting your preferences. Please note that this link provides opt-out rights under all applicable state laws, also known as “opt-out rights” or “personal data use opt-out”.

Please review the remaining mandated disclosures below.

PRIVACY POLICY

The following tables include disclosures for the preceding 12 months of: categories of personal information and sensitive personal information we have collected and disclosed about consumers and the categories of third parties with whom we disclosed such information during that period.

General Personal Information

Category	Categories of third parties to whom the information was disclosed
Identifiers	<ul style="list-style-type: none"> • Specific providers, such as web hosting and internet service providers; information technology, customer service, cloud service, data analytics, marketing and advertising service providers. • Contractors that provide us payment processing services, fraud detection, and security services. • Business partners with whom we work to provide our Services. • Other third parties we describe in the “How do we use your information?” section of our Privacy Policy.
(Pursuant to California Law) Personal Information Categories from Cal. Civ. Code § 1798.80(e)	
(Pursuant to California Law) Characteristics of California or Federal protected Classifications	
Commercial Information	
Internet or Other Similar Network Activity	
Geolocation Data	
Sensory or Surveillance Data	
Professional or Employment-Related Information	
Education Information	
Profile Data	

Sensitive Personal Information

Unless otherwise allowed by applicable state law, we will only collect certain types of sensitive personal information identified below with your consent. **Please note:** we do not disclose any

sensitive personal information to third parties for purposes other than those business purposes specifically enumerated under applicable state law, including California. As a result, we do not offer a right to limit our use or disclosure of these categories of sensitive personal information.

Category	Categories of third parties to whom the information was disclosed
Social Security Number, Driver's License, State Identification Card, or Passport Number	<ul style="list-style-type: none"> • Specific providers, such as web hosting and internet service providers; information technology, customer service, cloud service, and data analytics providers. • Contractors that provide us payment processing services, fraud detection, and security services. • Business partners with whom we work to provide our Services. • Other third parties we describe in the "How do we use your information?" section of our Privacy Policy.
Account log-in, and certain financial account, debit card, or credit card information	
Precise geolocation	
Racial or ethnic origin, or religious or philosophical beliefs	
Union membership	
Citizenship or immigration status	

Purposes for Collection & Disclosure: The business and commercial purposes for collecting personal information are as summarized in the "Notice at Collection" section above, and as described in more detail in the "Information Use" section of our Privacy Policy.

Sources of Personal Information: The categories identified as collected in the tables above were collected from the following categories of sources: You directly; fraud monitoring services; marketing partners; licensing entities; data brokers; data analytics providers; operating systems and platforms; and social networks.

What We Sell to Third Parties or Share with Third Parties for Cross-Context Behavioral Advertising and Right to Opt-Out

We have sold or shared with third parties for cross-context behavioral advertising (*e.g.*, targeted advertising) personal information to third parties in the preceding 12 months as disclosed in the table below. We do not sell or share your sensitive personal information.

Categories sold to or shared with third parties over the last 12 months	Categories of third parties to whom this category of personal information has been sold or shared and the purposes for such disclosures
Identifiers	<ul style="list-style-type: none">Analytics providers for analytics services, such as measurement of visitors to our Website.Advertising partners to send targeted marketing and advertisements to those who might be interested in our products, services, or employment with us.
Internet or Other Similar Network Activity	
Geolocation Data	

We do not have actual knowledge that we sell the personal information of minors under 16 years of age.

Your State Law Privacy Rights

Right to Know/Access: Certain states provide the right to request our disclosure of any of the following:

- the categories of personal information we have collected about you.
- the categories of sources from which the personal information is collected.
- the business or commercial purpose for collecting, selling, or sharing with third parties for cross context behavioral advertising (*e.g.*, targeted advertising).
- the categories of third parties (sometimes the specific third parties) to whom we disclose personal information.
- the specific pieces of personal information we have collected about you.

Right to Correct: Certain states provide you the right to request correction of inaccurate personal information maintained by us. We may request documentation from you to determine the accuracy of the information. If you provide us documentation either upon our request or through your own initiative, that documentation will only be used for the purpose of correcting your personal information and complying with our recordkeeping requirements. As an alternative to correction, we may delete the inaccurate information if it does not negatively impact you or if you consent to this deletion. We reserve the right to deny this request if allowed under applicable law, or if we determine that the contested information is more likely than not accurate, based

on the totality of circumstances. You can submit a correction request through a verified consumer request. That process is described below in the section, " How to Exercise Your Rights."

Right to Delete: Certain states provide the right to request that we delete any of your personal information, subject to certain exceptions. There may be scenarios where we deny your deletion request. If that occurs, we will provide you with an explanation as to why we could not delete all or some of your personal information.

Your Right to Opt-Out: You may have the right to "opt out" of the "sale", "sharing" (*e.g.*, targeted advertising), or "profiling" of your "personal information" to or with third parties (as those terms are defined by applicable state law). We do not perform any "profiling" with your personal information, so we do not offer a right to opt-out in that context.

Right to Appeal: If deny your privacy request, you may have the right to appeal that decision by submitting a request to appeal to us.

Non-Discrimination: You have the right not to receive discriminatory treatment for the exercise of your privacy rights. In the event you choose to exercise any of your consumer rights discussing this disclosure, we will not discriminate against you for exercising any of those rights.

How to Exercise Your Rights

Making Requests to Access, Delete, or Correct: You may exercise these rights, as applicable, by submitting a verified consumer request.

The response to a request to know will provide the personal information we have collected and maintained about you, in a portable format, unless an exception under applicable state law applies. Please note that, depending on the applicable state law, we may not be required to provide personal information to you if you make multiple requests in a certain time period. We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request. We will only use personal information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

To submit a valid request, please email us at compliance@besco.com and provide us with the following personal information so that we may verify your request: full legal name, phone number, state/country of residence, email address, IP address, and date(s) of website access. We may request additional information as necessary to complete verification. If you submit a request that is not through the above designated method or is deficient in some manner unrelated to verification, we will provide you with information on how to submit the request.

Once we receive your verifiable consumer request, we will confirm receipt of the request and respond to your request, consistent with applicable law, if we are able to verify your identity.

We do not knowingly collect information of minors under the age of 13.

Making Requests to Opt-Out: You may exercise your Right to Opt-Out of selling and targeted advertising by clicking "Your Privacy Choices" and adjusting your preferences. You may also choose to enable online, where available, a universal tool that automatically communicates your opt-out preferences, such as the Global Privacy Control ("GPC"). We will process the GPC signal as a request to opt out. Please note that if you submit a request using the GPC or a similar valid tool, your request will be linked to your browser identifier only and not linked to any account information because the connection between your browser and the account is not known to us. Because the signal is browser-specific, you will need to broadcast subsequent signals if you are accessing our website through different online devices (e.g., computers, smartphones, tablets).

Appealing a Denial of a Request: You have the right to appeal our refusal to take action on, or respond to, a verified consumer request. Upon receipt of our denial or refusal to take action on, or to respond to, a verified consumer request, a consumer has 90 days to submit a request to appeal our decision by emailing compliance@besco.com with a written request for such appeal, the factual basis of such appeal, and confirmation of your identity. We will timely inform you in writing of any action taken or not taken in response. We will also include a written explanation of the reasons for our decision.

Using an Authorized Agent to Submit a Request

California: Only you, or a natural person or a business entity registered with the Secretary of State to conduct business in California that you have authorized to act on your behalf, may make a verifiable consumer request related to your personal information, to opt-out of sale or sharing, or to limit the use or disclosure of your sensitive personal information. If you use an authorized agent, you may provide a power of attorney executed pursuant to California Probate Code sections 4000 to 4465. If a power of attorney that meets those provisions is not submitted, you will be required to provide the authorized agent signed permission to submit a request, verify your identity directly by submitting a verified consumer request according to the procedures in the section "How to Exercise Your Rights," and directly confirm with us that you provided the authorized agent permission to submit the request. To submit authorized agent documentation, contact us at compliance@besco.com.

Other States: If you use an authorized agent, you may provide a power of attorney executed pursuant to applicable state law. If a power of attorney is not submitted, you may be required to provide commercially reasonable identification of your identity and evidence of your authorized agent's authority to act on your behalf. For example, you may need to provide the authorized agent signed permission to submit a request, verify your identity directly by submitting a verified consumer request according to the procedures in the section "How to Exercise Your Rights," and directly confirm with us that you provided the authorized agent permission to submit the request, by contacting us at compliance@besco.com.

Changes to this State Privacy Disclosure

We reserve the right to amend this disclosure at our discretion and at any time. When we make changes, we will post the updated notice on the Services and update the disclosure's "Last Revised/Reviewed" date. Your continued use of our Services following the posting of changes constitutes your acceptance of such changes.

Contact for More Information

If you have any questions or comments about this notice, the ways in which we collect and use your information, your choices and rights regarding such use, or wish to exercise your rights under applicable state law, please do not hesitate to contact us at: **compliance@besco.com**

Postal Address:

**Engert, LLC
1800 N. Central St.
Knoxville, TN 37917
Attn: Compliance**